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## ONT B-FOCuS O-4F2PW/O-4G2PW Hardware Installation Manual

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## Compliance with CE Marking Certification (Class B)

The equipment was tested and found to comply with **EN 60950-1:2001**. The equipment is tested and only used with power adaptor included in the package.

The equipment complies with the requirements according to the following standard:

**ETSI EN 300 386 V1.3.3: 2005** Electromagnetic compatibility and radio spectrum Matters (ERM); Telecommunication network equipment; Electromagnetic compatibility (EMC) requirements

**EN 61000-6-1:2001**: Electromagnetic compatibility (EMC) — Part 6-1: Generic standards Immunity for residential, commercial and light-industrial environments.

**EN 61000-6-3:2001**: Electromagnetic compatibility (EMC) — Part 6-3: Generic standards — Emission standard for residential, commercial and light-industrial environments, which refers to the following basic standards:

**EN 55 022+A1:2000+A2:2003** : Information technology equipment – Radio disturbance characteristics Limits and methods of measurement.

**EN 61000-4-2: 1995/+A1:1998/+A2:2001**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 2: electrostatic discharge immunity test

**EN 61000-4-3: 2002/+A1:2002**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 3: radiated, radio frequency, electromagnetic field immunity test

**EN 61000-4-4: 2004**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 4: electric fast transient/burst immunity test

**EN 61000-4-5: 1995/+A1: 2001**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 5: surge immunity test

**EN 61000-4-6: 1996/+A1:2001**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 6: immunity to conducted disturbance, induced by radio frequency field.

**EN 61000-4-11:2004**: Electromagnetic Compatibility (EMC) – Part 4: testing and measurement techniques – section 11: voltage dips, short interruption and voltage variations immunity test

**EN 61000-3-2:2000/+A2:2005**: Limits for harmonic current emissions (equipment input current  $\leq 16$ A per phase)

**EN 61000-3-3:1995/+A1:2001/+A2:2005**: Limitation of voltage fluctuations and flicker in low-voltage supply systems for equipment with rated current  $\leq 16$ A

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# About This Document

## Purpose

This guide describes how to install the CIG optical network termination unit (ONT) at the customer premises.

## Intended Audience

This document is intended for technicians responsible for:

- Unpacking and mounting the ONT and power supply
- Connecting the ONT to the PON network
- Connecting services to the ONT

## Chapter Overview

This manual is organized as follows:

### **Chapter 1: Product Description**

This chapter describes the introduction to the ONT including physical, electrical, environmental and optical specifications. Compliance information is also provided.

### **Chapter 2: Safety**

This chapter provides electrical, electrostatic, and laser safety information; fiber optic cable handling techniques are also discussed.

### **Chapter 3: ONT installation**

This chapter describes installation procedures including site preparation, unpacking and mounting the ONT, connecting power and fiber optic and cables, connecting service cables, activating the ONT, and verifying the installation.

### **Chapter 4: ONT Configuration**

This chapter describes configuration of the ONT services, applications, interfaces and other configurable parameters.

### **Chapter 5: Troubleshooting**

This chapter explains ONT LED behavior and provides basic troubleshooting guidelines.

# 1. Product Description

## 1.1 Introduction

Optical Network Terminal (ONT) model B-FOCuS O-4F2PW/O-4G2PW is an ITU-T G.984 compliant device that receives voice, data, and video traffic in the form of optical signal from the service provider's passive optical network (PON) and transmits it to the desired format at residential or business premises.

Upstream traffic is likewise transmitted to the PON network via the fiber optic cable. A single optical fiber carries both upstream and downstream traffic.

## 1.2 Services

ONT B-FOCuS O-4F2PW/O-4G2PW is equipped with ITU-T G.984 compliant 2.5G Downstream and 1.25G Upstream GPON UPLINK interface, and the following service ports<sup>1</sup>:

- Four 10/100 Base-T Ethernet ports for high speed internet access and IPTV/VOD services
- Two POTS (VoIP) service ports for voice services
- Integrated 802.11b/g/n wireless

ONT B-FOCuS O-4F2PW/O-4G2PW has built-in capability for remote management like supervision, monitoring, and maintenance.

## 1.3 Features

The ONT incorporates the following features:

- Single fiber GPON interface with 1244Mbit/s upstream and 2488Mbit/s downstream data rates
- Advanced data features such as VLAN tag manipulation, classification, and filtering.
- Traffic classification and QoS capability
- 5 REN per line
- Multiple voice Codec
- Rich set of LED indications for alarming and maintenance
- Easy home network storage service

## 1.4 Specifications

ONT physical, electrical, optical, and environmental specifications and compliance information are listed in the following tables.

---

<sup>1</sup> Some customized models may only provide a subset of service interfaces mentioned in this manual, for example, only four 10/100 Base-T Ethernet ports are provided.

<b>Dimensions</b>	200mm (height) by 160mm (width) by 33mm (depth)
<b>Weight</b>	0.42 KG excluding power adaptor
<b>GPON interface</b>	SC/APC angled optical connector
<b>POTS interface</b>	RJ-11 connector
<b>Ethernet interface</b>	RJ-45 connector

Table 1 Physical specification

<b>Input Power</b>	+12V DC power input
<b>Power Supply</b>	AC power supply with included power adapter
<b>Power Consumption</b>	< 16W

Table 2 Electrical specification

<b>Temperature</b>	0 ~ 40° C
<b>Humidity</b>	10 ~ 90% relative humidity

Table 3 Environmental specification

<b>PON</b>	ITU-T G.984.1, G.984.2, G.984.2 amd1, G.984.3, G.984.4, G.983.2
<b>EMC</b>	ETSI EN 300386, EN 55022 (Class B)
<b>Safety</b>	EN 60950
<b>Laser</b>	<ul style="list-style-type: none"> <li>● ITU-T Rec.G.984.2 (Class B+), G983.3</li> <li>● FCC 47 CFR Part 15, Class B</li> <li>● FDA 21 CFR 1040.10 and 1040.11, Class I</li> <li>● IEC 60825, Class I</li> </ul>

Table 4 Compliance

	Minimum	Nominal	Maximum	Notes
<b>Transmitter</b>				
Wavelength	1260 nm	1310 nm	1360 nm	
Transmit power	0.5 dBm		+5 dBm	
<b>Digital receiver</b>				
Wavelength	1480 nm	1490 nm	1500 nm	
Sensitivity	-27 dBm			Minimum received power for BER<10 <sup>-10</sup>
Overload			-8 dBm	Maximum received power for BER<10 <sup>-10</sup>

Table 5 Optical specification



## 2. Safety

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**CAUTION:** Product installation should be performed only by trained service personnel.

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Read and follow all warning notices and instructions marked on the product or included in its packaging, and observe all safety instructions listed in this guide while handling any ONT.

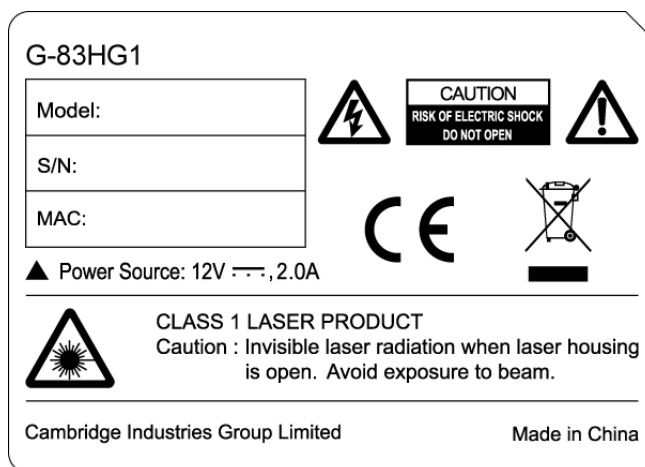


Figure 1 ONT B-FOCuS O-4G2PW Product label

### 2.1 Electrical Safety

- Always use caution when handling live electrical connections.
- Do not install electrical equipment in wet or damp conditions.
- Ensure that the power source for the system is adequately rated to assure safe operation and provides current overload protection.
- Do not allow anything to rest on the power cable, and do not place this product where people will stand or walk on the power cable.
- To avoid electric shock of user which caused by over-voltage from PSTN, DO NOT connect the POTS port on this unit directly to external PSTN line.
- This unit can only be used with the certified adaptor model inside the package, which complies with the requirement of limited power source.

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**DANGER:** Do not open the enclosure without permission and technical support, which is dangerous and voids the warranty.

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## 2.2 Laser Safety

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**CAUTION:** Use of controls or adjustments, or performance of procedures other than those specified herein may result in hazardous laser radiation exposure.

Invisible laser radiation may be emitted from the ends of un-terminated fiber cables or connectors. Never look directly into an un-terminated cable or connector.

This ONT uses a class I laser device.

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**DANGER:** Personnel handling fiber optic cables must be trained for laser safety.

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**CAUTION:** Do not bend the fiber optic cable to a diameter smaller than 7.5 cm/3 inches. Doing so may damage the fiber or prevent the signal from passing through properly.

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## 3. Installation

### 3.1 Site Preparation

#### 3.1.1 Environmental Requirements

The ONT will operate in temperatures ranging from 0° C to 40° C, relatively humidity ranging from 10% to 90%.

#### 3.1.2 Power Requirements

The ONT will be shipped with a universal power adaptor. However, before installation, check if the AC power input matches the specification printed on the power adaptor (input voltage, current, etc.)

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**CAUTION:** Please use the power adaptor within the package only, or the replacement unit that provided by CIG. Other power adaptor may cause damage to the ONT and other disasters.

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### 3.2 Get to Know the ONT

Look through the diagram below for getting an overview of several parts of the ONT.

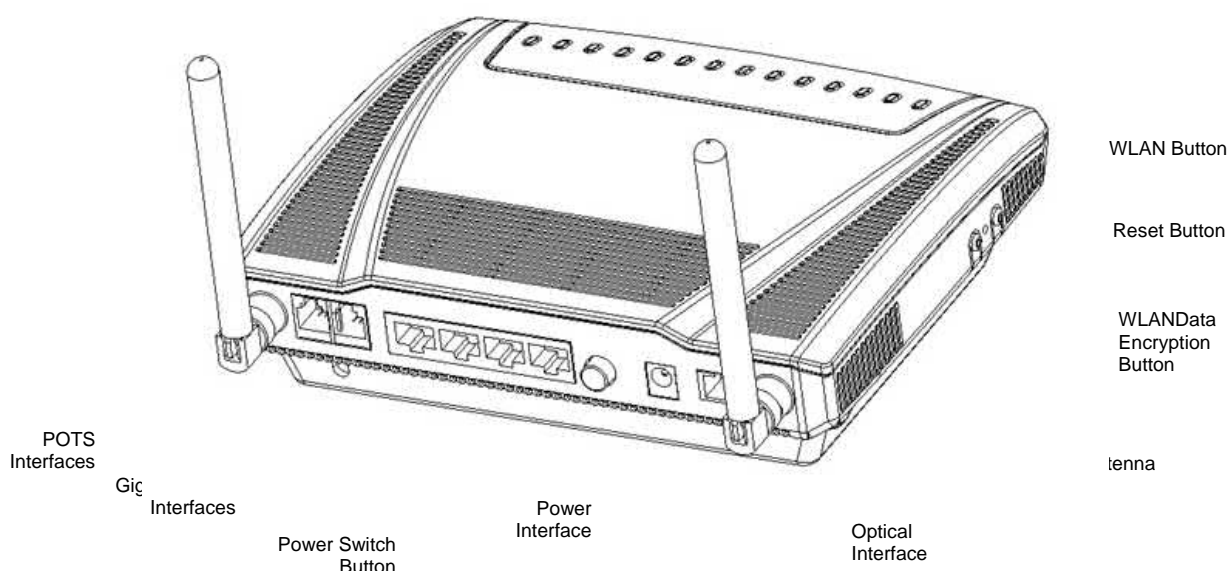


Figure 2 ONT Elements

### 3.3 Mountings & Connecting to Network

#### 3.3.1 Install the ONT on Wall

1. Locate a safe and accessible site for installation.
2. Align the ONT mounting bracket on the wall. There are two mounting directions, either horizontal (Figure ) or vertical (Figure ). Make sure the install arrows is up when correctly mounted.

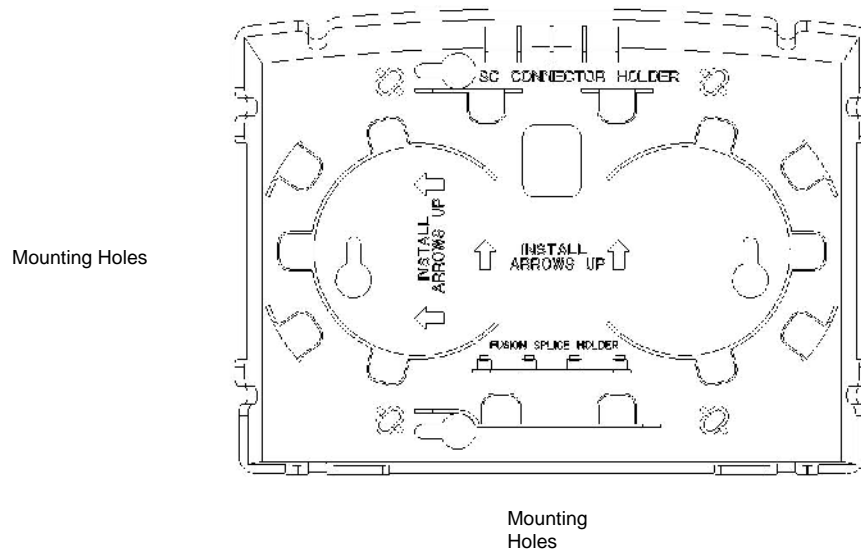


Figure 3 Bracket mounting: Horizontal direction

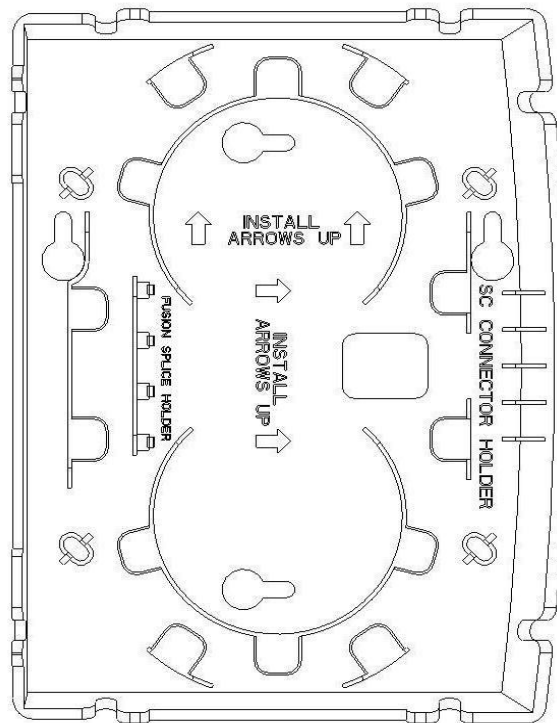


Figure 4 Bracket mounting: Vertical direction

3. Mount the bracket into a wall stud by driving the two sheet metal screws into the wall through the bracket mounting holes (Figure ).

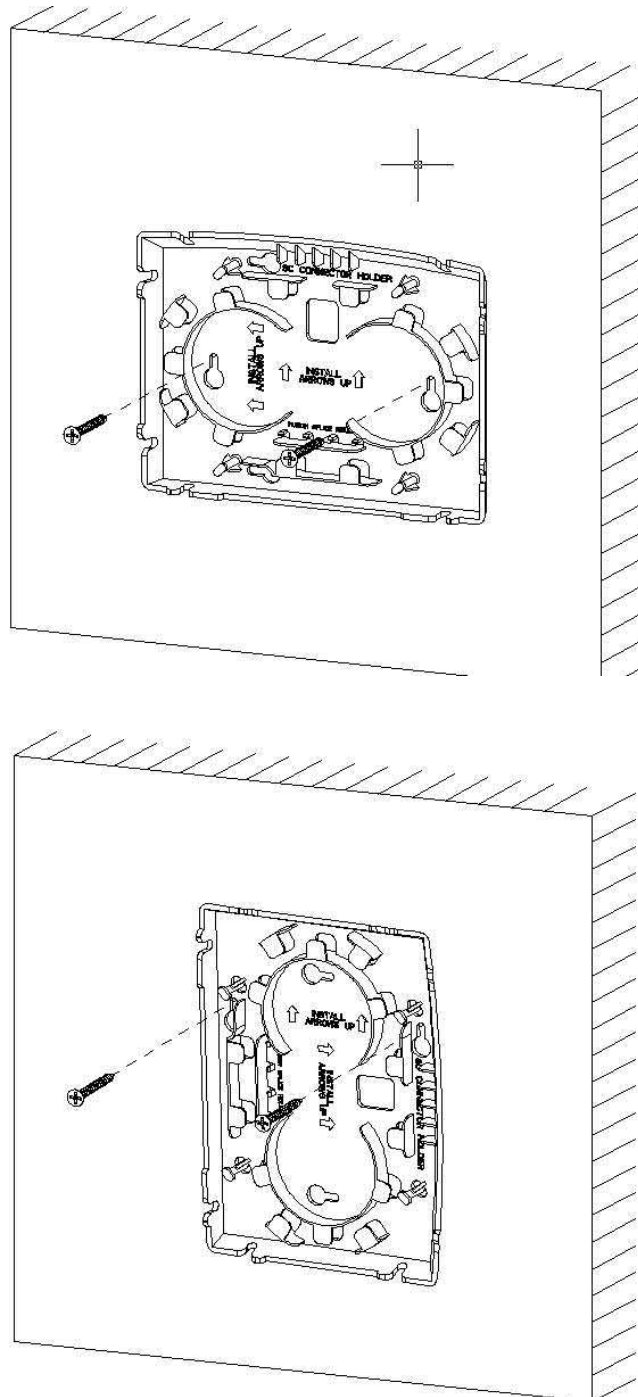


Figure 5 Mount the bracket into the wall

4. Wrap the fiber optical cable on the fiber storage tray. Make sure the SC/APC connector comes out from the bottom left side in case of horizontal mounting, or left up side in case of vertical mounting. Secure the fiber with the cable holder.

5. Slide the ONT unit into the mounting bracket in up to down direction, using the 4 guides on the bracket. Make sure the panel with the interfaces is facing down in case of horizontal mounting, or facing left in case vertical mounting.
6. Remove the dust covers from the SC/APC optical connectors. Clean the connector if necessary.
7. Plug in the fiber connector to connect the ONT to the network.

### **3.3.2 Install the ONT on Desktop**

1. Locate a safe and accessible site for installation.
2. Place the ONT unit on the desk.
3. Remove the dust covers from the SC/APC optical connector. Clean the connectors if necessary.
4. Plug in the fiber connector to connect the ONT to the network.

### **3.3.3 Uninstall the ONT**

For uninstall the ONT on the wall:

1. Plug out the SC/APC optical connector.
2. If necessary, slide the ONT unit out of the mounting bracket in down to up direction.
3. If necessary, remove the optical fiber cables.
4. If necessary, remove the bracket mounting screws and then remove the mounting bracket.

For uninstall the ONT on the desktop:

1. Plug out the SC/APC optical connector.
2. If necessary, remove the optical fiber cables.

## **3.4 Connecting Power**

1. Plug the circle two pin 12V DC power connector of power converter to ONT power port
2. Plug the input of power converter into a live AC outlet
3. Verify that the power (PWR) LED on the ONT is lit green indicating that local power is on and voltage is good.

## **3.5 Connecting Telephone (POTS) Service**

1. Locate the premises' telephone wire pair.
2. If the wire pair is not terminated, follow local practices to attach an RJ-11 connector..
3. Plug the wire pair with RJ-11 connector into one of the ONT RJ-11 phone jacks.
4. Repeat step 2-3 as needed to connect additional phone lines.

Pin	Signal	Pin	Signal
1	Unused	3	Tip
2	Ring	4	Unused

Table 6 POTS RJ-11 connector wiring pattern

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**DANGER:** Please make sure the wire pair connected is from/to the telephone. Using the wire pair from/to the PSTN network falsely may cause damage to user and the device.

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## 3.6 Connecting Ethernet Service

1. Locate the premises' Ethernet LAN cable.
2. If the cable is not terminated, follow local practices to attach an RJ-45 connector. Table shows Ethernet RJ-45 connector wiring information.
3. Plug the Ethernet cable into the ONT RJ-45 Ethernet port.
4. Repeat step 2-3 as needed to connect additional Ethernet cables.

Pin	Color	Signal	Pin	Color	Signal
1	Orange/White	Tx +	5	Blue/White	Unused
2	Orange	Tx —	6	Green	Rx —
3	Green/White	Rx +	7	Brown/White	Unused
4	Blue	Unused	8	Brown	Unused

Table 7 Ethernet RJ-45 connector wiring pattern



## 3.7 Verify the Installation

Check LED states to verify ONT status (Section 3.7.1).

Services are not available until the ONT is ranged and provisioned in the PON network. If services must be verified at the time of installation, refer to Section 3.7.2 for additional instructions.

### 3.7.1 Activating the ONT

Once the ONT installation is complete, follow the procedure below for verifying ONT status. Figures below shows the typical status LED display after the ONT boot sequence is complete.

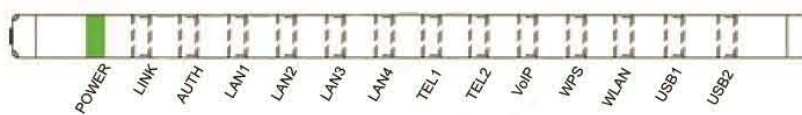


Figure 3 ONT has not yet been provisioned

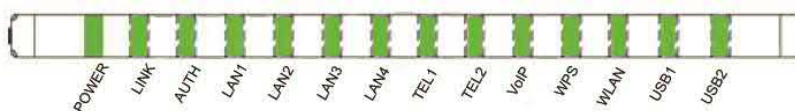


Figure 4 ONT has already been provisioned

- Verify that the PWR LED light is green, indicating that local power level is good.
- Verify that the LINK LED light is green, indicating that the ONT is operating normally.

The ONT is placed into service remotely through the OLT. Services to the ONT are likewise provisioned and turned up remotely through the PON network.

- If the LINK LED lights green, indicating that the ONT is communicating with the PON network, no further activation is necessary and you can proceed to Section 3.7.2: Verifying Services.
- If the LINK LED does not light green, contact the NOC (Network Operation Center) to activate the line. You may be required to provide or confirm the following information about the ONT: vendor, model number, serial number. Once the ONT has been activated in the network, and the LINK LED is lit green, you can proceed to Section 3.7.2: Verifying Services.

## 3.7.2 Verifying Services

Follow local practices to connect to each active service port in the ONT to confirm service activation.

1. If VoIP service is included in this installation, verify the VoIP LED is green.
2. Connect to each active phone jack to verify telephone numbers and services. Verify that the TEL LED lights green when a line is off hook.
3. If Ethernet service is included in this installation, confirm that data is being received and transmitted normally. The LAN LED will be flashed during data transmission.
4. If WLAN service is included in this installation, confirm that data is being received and transmitted on WLAN interface. Verify the WLAN LED is green when the WLAN is connected.

# 4. ONT Configuration

## 4.1 ONU Login Preparation

- Step 1 Configure IP address, for example: 192.168.1.X (2~254) , mask 255.255.255.0, Gateway 192.168.1.1. For different ONU version, please make the configuration according to the actual version.
- Step 2 Ping ONU IP address (Default is 192.168.1.1).
- If PC can ping the ONU IP address, it means the connection between PC and ONU is correct.

```
C:\Documents and Settings\lishilin>arp -a

Interface: 192.168.1.108 --- 0x70002
   Internet Address      Physical Address        Type
   192.168.1.254         00-19-c7-65-5a-b0      dynamic

C:\Documents and Settings\lishilin>ping 192.168.1.254

Pinging 192.168.1.254 with 32 bytes of data:

Reply from 192.168.1.254: bytes=32 time<1ms TTL=64
Reply from 192.168.1.254: bytes=32 time<1ms TTL=64
Reply from 192.168.1.254: bytes=32 time<1ms TTL=64
Reply from 192.168.1.254: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.1.254:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Documents and Settings\lishilin>
```

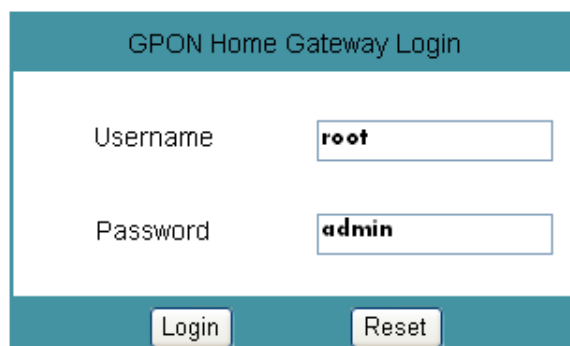
### Note:

When using Web GUI to configure ONU, don't turn off the ONU power during the configuration. Otherwise the ONU might be damaged.

## 4.2 Login ONU

Please use following steps to login the ONU.

- Step 1 Open IE browser, enter http://192.168.1.1 (ONU default IP address) in the address bar
- Step 2 Enter administrator user name (**root**) and password (**admin**) in the login window.



GPON Home Gateway Login

Username:

Password:

Login Reset

After login to ONU with administrator, you can query, configure and modify ONU setups. Some configuration and modification might have effect only after restart of ONU.

## 4.3 Introduction to Configuration Pages

ONU Web Configuration Interface includes two parts: The left page is the navigation bar. By clicking the links, you can enter relevant configuration pages. The right of the page is configuration area. The content of this area will change according to the selection in navigation bar. Please refer to following sections for detail service configurations.

## 4.4 Status

After successful login, the default page is "Status". There are 3 second level selections in "Status" page, they are: "Device Information", "LAN Status" and "WAN Status".

### i) Device Information

In "Device Information" page, you can view the Device Name, Serial Number, Hardware Version, Software Version and Device Running Time.



GPON Home Gateway

Status > Device Information

Device Name	00000000150-00011-00
Serial Number	CIGGa4910537
Hardware Version	004f-5f-02
Software Version	3FE53862AOCA14
Device Running Time	0 hour 10 minutes 50 seconds

Navigation bar (left): Status, Device Information, LAN Status, WAN Status, Network, Security, Application, Maintain.

## ii) LAN Status

In “LAN Status” page, you can view the information of Wireless Interfaces and Ethernet interfaces.

- For Wireless interface information, you can view the Wireless Status, Wireless Channel, SSID name, and encryption method, etc.
- For Ethernet Interfaces information, you can view the Ethernet IP information, MAC address, packet received and transmitted information, etc

GPON Home Gateway

Status > LAN Status

Status

Device Information

LAN Status

WAN Status

Network

Security

Application

Maintain

Wireless Information

Wireless Status	on
Wireless Channel	2
SSID1 Name	ChinaNet-rqWy
Wireless Encryption Status	WPA-PSK
Wireless Rx Packets	0
Wireless Tx Packets	0
Wireless Rx Bytes	0
Wireless Tx Bytes	0

Ethernet Information

Ethernet Status	up
Ethernet IP Address	192.168.1.1
Ethernet Subnet Mask	255.255.255.0
Ethernet MAC Address	00-19-c7-75-74-08
Ethernet Rx Packets	15954
Ethernet Tx Packets	15115
Ethernet Rx Bytes	1175081
Ethernet Tx Bytes	1632583

### iii) WAN Status

In “WAN Status” page, you can view the WAN Connection List, Connection Mode, Enable/Disable, VLAN, Link Status, PON Link Status, Up FEC Enable, Down FEC Enable, TX Packets, Rx Packets, Tx Dropped and Rx Dropped.

Status

Device Information

LAN Status

WAN Status

Network

Security

Application

Maintain

GPON Home Gateway

Status > WAN Status

WAN Connection List

No wan connection existing

Connection Mode

Enable/Disable

VLAN

Link Status

Pon Link Status

Up FEC Enable

Down FEC Enable

Tx Packets

Rx Packets

Tx Dropped

Rx Dropped

Error Packets

Initial State

☐

☒

☐

0

0

0

0

0

## 4.5 Network

In “Network” page, there are 6 second level selections. They are “LAN”, “WAN”, “WiFi”, “Routing”, “DNS”, “TR-069”.

### i) LAN

LAN configuration is used to configure ONU maintenance address, and DHCP related parameters.

Below is the description for the parameters:

Parameter / Button	Description
IP Address	Input IP address of maintenance IP address
IP Subnet Mask	Input subnet mark of maintenance IP
DHCP Enable	Enable gateway DHCP server. In this case, the connected device can use DHCP to get the IP address from gateway DHCP server
DHCP Start IP Address	Start IP Address of DHCP address pool
DHCP End IP Address	End IP Address of DHCP address pool
DHCP Lease Time	Input IP Address Lease Time
Bind MAC Address	Bind the specific MAC and IP address for DHCP
Bind IP Address	Bind the specific MAC and IP address for DHCP
Add Button	Add a MAC to IP binding rule

After the configurations are done, click “Save” button to save it. Restart the device to make the modification to take effects.

## ii) WAN

WAN configuration is used to configure the WAN connection parameter, including WAN basic setup, and WAN IP mode setup.

In WAN connection list, select “Create a new WAN connection”.

Below is the description for the parameters

Parameter	Description
<b>WAN Connection List</b>	By default there is a TR069 connection. Another option is to create a new WAN connection.
<b>Delete</b>	Select this check box to delete this WAN connection.
<b>Enable/Disable</b>	Select or unselect this check box, to enable or disable this WAN connection.
<b>Service</b>	There are 4 service types. They are VOIP/ TR069/ Internet/ others.
<b>Enable VLAN</b>	Select this check box to enable VLAN feature. When selected, the below VLAN ID setup, and 802.1p priority setup will be configurable. Otherwise they can not be configured.
<b>VLAN ID</b>	Setup VLAN ID of WAN.
<b>VLAN PRI</b>	IEEE 802.1p Priority of WAN
<b>WAN IP Mode</b>	Used to select the method to get the WAN IP address. There are 3 options: “PPPoE”, “DHCP”, and “Static IP”. If PPPoE is selected, it will be requested to input username/password, and keep alive time. If Static IP is selected, it will be requested to input the IP address, netmask

### iii) WiFi

WiFi configuration is used to configure the basic wireless network parameters. You can enable or disable wireless function, setup SSID, setup encryption method and key. The basic and advance configuration and SSID setup are included in the same page.

The screenshot shows the 'GPON Home Gateway' configuration interface, specifically the 'Network > WiFi' section. On the left is a sidebar with navigation links: Status, Network (selected), LAN, WAN, WiFi, Routing, DNS, TR-069, Security, Application, and Maintain. The main configuration area includes the following parameters:

- Enable:** A checkbox that is checked.
- Mode:** A dropdown menu set to 'auto(b/g/n)'.
- Channel:** A dropdown menu set to 'Auto'.
- WiFi Mac Filter:** A dropdown menu set to 'Disable'.
- SSID Select:** A dropdown menu set to 'SSID1'.
- SSID Name:** A text input field containing 'ChinaNet-rqWvy'.
- Enable SSID:** A dropdown menu set to 'Enable'.
- SSID Broadcast:** A dropdown menu set to 'Enable'.
- SSID Isolate:** A dropdown menu set to 'Disable'.
- Enable WPS:** A dropdown menu set to 'Disable'.
- WPS Mode:** A dropdown menu set to 'PBC'.
- PIN Code Number:** An empty text input field.
- WPS Connect:** A button.
- Encrypt Mode:** A dropdown menu set to 'WPA/WPA2 Personal'.
- WPA Version:** A dropdown menu set to 'WPA1/WPA2'.
- WPA Encryption Mode:** A dropdown menu set to 'AES'.
- WPA Key:** A text input field containing 'rqWvyqmGd'.

Below is the description for the parameters:

Parameter	Description
<b>Enable</b>	Select to enable the WiFi function
<b>Mode</b>	Select working mod. There are below modes: 1) Auto (b/g/n) mode 2) b mode 3) g mode 4) n mode 5) b/g mode 6) B/G/N Hybrid mode 7) N/G Hybrid mode 8) B/G Hybrid mode



	9) B mode 10) G mode
<b>Channel</b>	By default the channel is auto selected
<b>WiFi MAC Filter</b>	Enable or Disable WiFi MAC Filtering
<b>SSID Select</b>	Select the SSID to be configured
<b>SSID Name</b>	Configure SSID name. ChinaNet is the fix prefix, and not configurable. The others are configurable.
<b>Enable SSID</b>	Enable or Disable this SSID
<b>SSID Broadcast</b>	Enable or Disable Broadcast. Disable SSID broadcast will cause the terminal can not use passive scan to get the SSID.
<b>SSID Isolate</b>	Enable or Disable SSID Isolate. Enable Isolate will cause the PC connecting to his AP can not be ping.
<b>Enable WPS</b>	Enable wireless protected setup function. Disable this function will cause PC and AP can not match codes.
<b>WPS Mode</b>	Include two modes: PBC and PIN. PBC is as know as one key encryption mode. There is no need to input the PIN code. In the PIN mode, it's needed to input the PIN code. The two modes needs supports from wireless applications on user's wireless adapters.
<b>PIN Code Number</b>	When PIN mode is selected as WPS mode, it's needed to input to here the PIN code generated by user's wireless card application.
<b>WPS Connect Button</b>	Click to enable WPS interaction. This can also be done by the WPS button on ONU hardware
<b>Encryption Mode</b>	Includes: 1) Open: No encryption, no need to input key. 2) WEP: Including 2 modes: open system, shared key modes. When the key is 64bits, it's needed to input 5 ASCII characters or 10 Hex characters. When the key is 128 bits, It's needed to input 13 ASCII characters, or 26 Hex characters. 3) WPA/WPA2 Personal: It's needed to input WPA encryption mode, WPA version and WPA key. 4) WPA/WPA2 Enterprise: It's needed to input Radius server address, port number and WPA key number.  Note: When WPS is enable, encryption mode must be WPA/WPA2 Personal.

## iv) Routing

Routing configuration is used to configure the static routing parameters.

GPON Home Gateway

Network > Routing

IP Protocol Version: IPv4

Destination IP Address:

Destination Netmask:

Gateway:

IPv4 Interface: br0

Add

Destination IP Address	Destination Netmask	Gateway	Interface	Delete

Save Refresh

Below is the description for the parameters:

Parameter	Description
IP Protocol Version	Select the IP Protocol Version
Destination IP Address	Input the destination IP address
Destination Netmask	Input the destination Subnet Mask
Gateway Address	Input the outgoing gateway address
IPv4 Interface	Select the WAN ports that this route uses
Add Button	Click this button, to add a new static routing rule for above parameters.

After the configurations are done, click “Save” button to save it. Restart the device to make the modification to take effects

## v) DNS

DNS configuration is used to configure the static DNS information

GPON Home Gateway

Network > DNS

Domain Name

IP Address

Add

Domain Name	IP Address	Delete
sina.com.cn	207.1.23.1	Delete

Save Refresh

Below is the description for the parameters:

Parameter/Button	Description
Domain Name	Input the domain name here
IP Address	Input the related IP address of the domain name
Add Button	Click Add button to add this DNS entry
Delete Button	Click Delete button to delete this DNS entry

After configuration is done, click the “Save” button to save it

## vi) TR-069

Manage remote ITMS server configuration.

GPON Home Gateway

Network > TR-069

Periodic Inform Enable ☒

Periodic Inform Interval(s)

URL

Username

Password

Connect Request Username

Connect Request Password

Save Refresh

Below is the description for the parameters:

Parameter/Button	Description
<b>Periodic Inform Enable</b>	Select or unselect this check box, to enable or disable periodical Inform
<b>Periodic Inform Interval(s)</b>	The duration in seconds to give connection request to ITMS server
<b>URL</b>	ITMS server address
<b>Username</b>	ITMS server user name for ONU to access it.
<b>Password</b>	ITMS server password for ONU to access it.
<b>Connect Request Username</b>	User name for ITMS Server to access ONU
<b>Connect Request Password</b>	Password for ITMS Server to access ONU

After configuration is done, click the “Save” button to save it.

## 4.6 Security

There are 4 second level selections in the “Security” page. They are “Firewall”, “MAC Filter”, “IP Filter” and “DMZ and ALG”

### i) Firewall

In “Firewall” page, one can select firewall security level, and whether to enable protection for DoS attack.

The screenshot displays the 'GPON Home Gateway' configuration interface. The breadcrumb trail indicates 'Security > Firewall'. On the left, a sidebar lists various configuration categories, with 'Security' and its sub-item 'Firewall' highlighted. The main content area contains two settings: 'Security Level' with a dropdown menu currently showing 'Low', and 'Attack Protect' with a dropdown menu showing 'Enable'. At the bottom right of the configuration area, there are two buttons labeled 'Save' and 'Refresh'.

Below is the description for the parameters:

Parameter	Description
<b>Security Level</b>	Select firewall level. Select “High” to block all the non-secure external accessing. Select “Middle” or “Low” to allow external accessing for HTTP, FTP, ICMP protocols. Suggest to set the level to “High”.
<b>Attack Protect</b>	Enable or Disable DoS Attack Prevention. DoS is Deny of Service Attack. Enabling this option can increase the network security effectively

After the configurations are done, click “Save” button to save it.

## ii) MAC Filter

In MAC Filter page, one can add MAC filtering rules

GPON Home Gateway

Security > Mac Filter

Enable Mac Filter ☐ Mac Filter Mode

Mac Address

Mac Filter Mode Black

Add

Default Policy Accept

Mode	Mac Address	Delete
------	-------------	--------

Save Refresh

Below is the description for the parameters:

Parameter	Description
<b>Enable MAC Filter</b>	Select or unselect this checkbox, to enable or disable MAC address filtering function.
<b>MAC Address</b>	Input MAC Address
<b>MAC Filter Mode</b>	Include Black List and White List. Black List means access denied for MACs that fit this filtering rule. White list means access allowed for MACs that fit this filtering rule.
<b>Add Button</b>	Click this button, to add a new filtering rule for above parameters
<b>Default Policy</b>	Including two options: deny, or accept. It's used for the MACs that can not meet all the filtering rules.

After the configurations are done, click "Save" button to save it.

### iii) IP Filter

In IP Filter page, one can add IP filtering rules.

Below is the description for the parameters:

Parameter	Description
<b>Enable IP Filter</b>	Select or unselect this check box, to enable or disable IP filtering function.
<b>Mode</b>	Include two mode: Drop or Accept. Drop means blocking the IP flows that meet the rule. Accept means allowing the IP flows that meet the rule
<b>Source Start IP Address</b>	Setup source start IP address
<b>Source End IP Address</b>	Setup source end IP address
<b>Destination Start IP Address</b>	Setup destination start IP address
<b>Destination End IP Address</b>	Setup destination end IP address
<b>Protocol</b>	Select Protocol. There are following options: 1) ALL, all protocols 2) TCP 3) UDP 4) TCP/UDP 5) ICMP
<b>Add Button</b>	Click this button, to add a new filtering rule for above configurations.

After the configurations are done, click “Save” button to save it.

#### iv) DMZ and ALG

In DMZ and ALG page, one can do advance NAT configuration like ALG and DMZ

ALG is Application Level Gateway. Its main function is to make necessary processing to the application packets, e.g. for some special protocol, modify possible IP address or port information in the data of the packets.

DMZ is De-Military Zone, which is a technique for ONU to forward all the packets to/from a specified internal server. It allows to expose a intranet PC completely to the internet. Or it allows a dedicated IP address, to communicate with internet user or server freely. It allows more applications to run on dedicated IP address, and dedicated IP address can receive all connections and files.

Below is the description for the parameters:

Parameter	Description
<b>ALG Config</b>	Select or unselect the protocols to enable ALG function
<b>Save ALG button</b>	Click to save ALG configuration
<b>WAN Connection List</b>	Select to use DMZ function on which WAN link
<b>Enable DMZ</b>	Enable or Disable DMZ function
<b>DMZ IP Address</b>	Input DMZ host IP address
<b>Save DMZ Button</b>	Click to save DMZ Configuration



## 4.7 Application

In “Application” Page there are 3 second level selections. They are “Port Forwarding”, “DDNS” and “NTP”.

### i) Port Forwarding

In Port Forwarding page, one can do port forwarding configuration.

Port forwarding makes the server running on ONU LAN side with private addresses (like Web server, FTP server) can be accessed by external users from WAN port.

GPON Home Gateway

Application > Port Forwarding

WAN Port  ~

LAN Port

LAN IP Address

Protocol

Enable Mapping ☐

WAN Connection List

WAN Port	LAN Port	LAN IP Address	Protocol	Status	Delete
80~80	80	192.168.1.16	TCP	on	<input type="button" value="Delete"/>

Below is the description for the parameters:

Parameter	Description
<b>WAN Port</b>	Input WAN side port range used by port forwarding
<b>LAN port</b>	Input LAN port used by port forwarding
<b>LAN IP address</b>	Input LAN side IP address
<b>Enable port mapping</b>	Enable or Disable mapping between WAN port and LAN port
<b>WAN Link List (Virtual Host)</b>	Select which WAN link to use port forwarding setup
<b>Add Button</b>	Create a new mapping rule using above port forwarding setup

## ii) DDNS

The Dynamic DNS service can map a dynamic IP address to a static domain name. By this domain name, the gateway can easily be accessed from internet. Use DDNS configuration to configure the dynamic DNS service.

Below is the description for the parameters:

Parameter	Description
<b>WAN Connection List</b>	Select WAN Connection Link for DDNS setup
<b>Enable DDNS</b>	Enable or Disable DDNS service
<b>ISP</b>	Select available service provider for DDNS service. One can select "DynDNS.org", "gnudip", "tzo", "ods" "TZO", "ODS" or "GnuDIP"
<b>Domain Name</b>	Input DDNS Service Provider Domain Name
<b>Username</b>	Input DDNS account user name
<b>Password</b>	Input DDNS account password

After the configurations are done, click "Save" button to save it.

### iii) NTP

NTP management is used to setup the ONU time to be synchronized with network time server

Below is the description for the parameters:

Parameter	Description
<b>Enable NTP Server</b>	Enable or Disable network time synchronization service
<b>Current Time</b>	Display current system time
<b>First Server Address</b>	Select first NTP server address. When select “Customer Setting”, user should enter his own time server address.
<b>Second Server Address</b>	Select second NTP server address. When select “Customer Setting”, user should enter his own time server address.
<b>Interval Time</b>	Input the timing synchronization cycle interval
<b>Time Zone</b>	Select the time zone the user is located in

After the configurations are done, click “Save” button to save it. Restart the device to make the modification to take effects.

## 4.8 Maintain

In “Maintain” page there are 8 second level selections. They are “Password”, “SLID Configuration”, “Backup and Restore”, “Firmware Upgrade”, “Reboot device”, “Factory Default”, “Diagnose” and “Language”

### i) Password

By Password management, one can modify the user password.

The screenshot displays the GPON Home Gateway web interface. On the left, a sidebar menu lists various system functions: Status, Network, Security, Application, and Maintain. The 'Maintain' option is selected and highlighted in red. Below it, a sub-menu lists eight options: Password, SLID Configuration, Backup and Restore, Firmware Upgrade, Reboot Device, Factory Default, Diagnose, and Language. The 'Password' option is currently selected. The main content area, titled 'GPON Home Gateway', shows the 'Maintain > Password' configuration page. It contains three text input fields labeled 'New Password', 'Re-enter Password', and 'Prompt Message'. At the bottom of the form are two buttons: 'Save' and 'Refresh'.

Below is the description for the parameters:

Parameter	Description
New Password	Enter New Password
Re-enter new password	Re-Enter New Password

After the configuration is done, click “Save” button to save it.

## ii) SLID Configuration

By SLID Configuration, one can modify the SLID of the ONU

The screenshot shows the 'GPON Home Gateway' web interface. On the left is a navigation menu with options: Status, Network, Security, Application, Maintain (highlighted), Password, SLID Configuration (highlighted in red), Backup and Restore, Firmware Upgrade, Reboot Device, Factory Default, Diagnose, and Language. The main content area is titled 'Maintain > SLID Configuration'. It displays the 'Current SLID' as 30306134393130353337. Below this is a text input field for 'Input New SLID'. The 'SLID Mode' is set to 'ASCII Mode' via a dropdown menu. A 'Note' section explains the modes: 'ASCII Mode: max to 10 ASCII characters, e.g: abcdefg123' and 'HEX Mode: max to 20 HEX numbers, 0~9/A~F/a~f, e.g: 0x1234567890ABCDEF1234'. At the bottom right are 'Save' and 'Refresh' buttons.

Below is the description for the parameters:

Parameter	Description
<b>Current SLID</b>	Display the current SLID of ONT
<b>Input New SLID</b>	Input the new SLID of the ONT
<b>SLID Mode</b>	Select the SLID mode. There are modes: A

After the configuration is done, click “Save” button to save it.

### iii) Backup and Restore

In this page, one can Backup and Restore the ONU configuration.

The screenshot shows the web interface for a GPON Home Gateway. On the left is a navigation menu with icons and labels for Status, Network, Security, Application, and Maintain. The Maintain section is expanded, showing sub-options: Password, SLID Configuration, **Backup and Restore** (highlighted in red), Firmware Upgrade, Reboot Device, Factory Default, Diagnose, and Language. The main content area is titled 'GPON Home Gateway' and 'Maintain > Backup and Restore'. It contains three sections: 'Select File' with a text input field and a '浏览...' (Browse...) button; 'Import Config File' with an 'Import' button; and 'Export Config File' with an 'Export' button.

Below is the description for the parameters

Parameter	Description
<b>Select File</b>	Select the configuration file name
<b>Import Config File</b>	Click to restore system configuration from the file
<b>Export Config File</b>	Click to backup system configuration to the file

## iv) Firmware Upgrade

In this page, one can upgrade the ONT firmware.

GPON Home Gateway

Maintain > Firmware Upgrade

Select File  浏览...

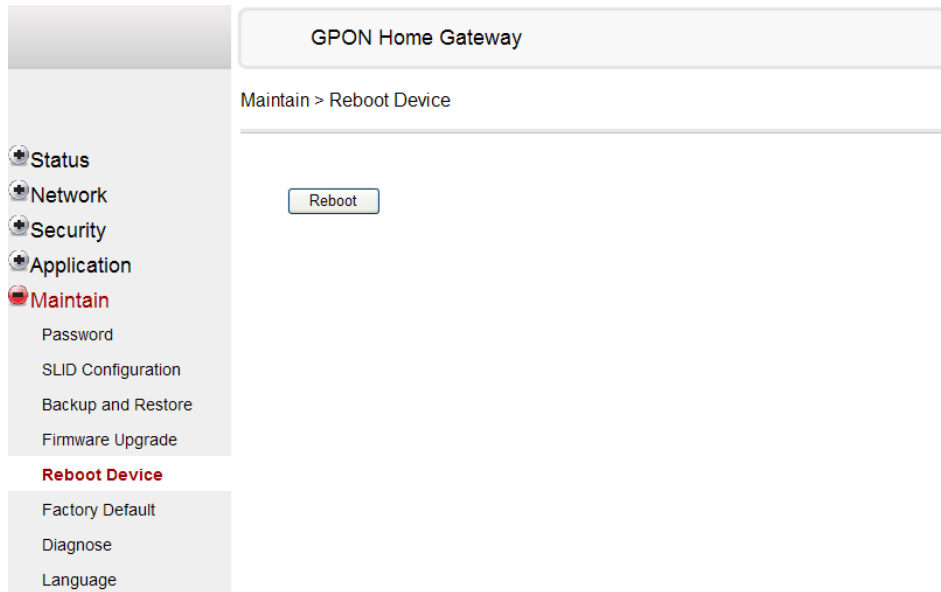
Upgrade

Below is the description for the parameters:

Parameter	Description
Select File	Select the firmware file name
Upgrade button	Click to upgrade the ONT firmware from the file

## v) Reboot Device

In this page, one can reboot the ONT



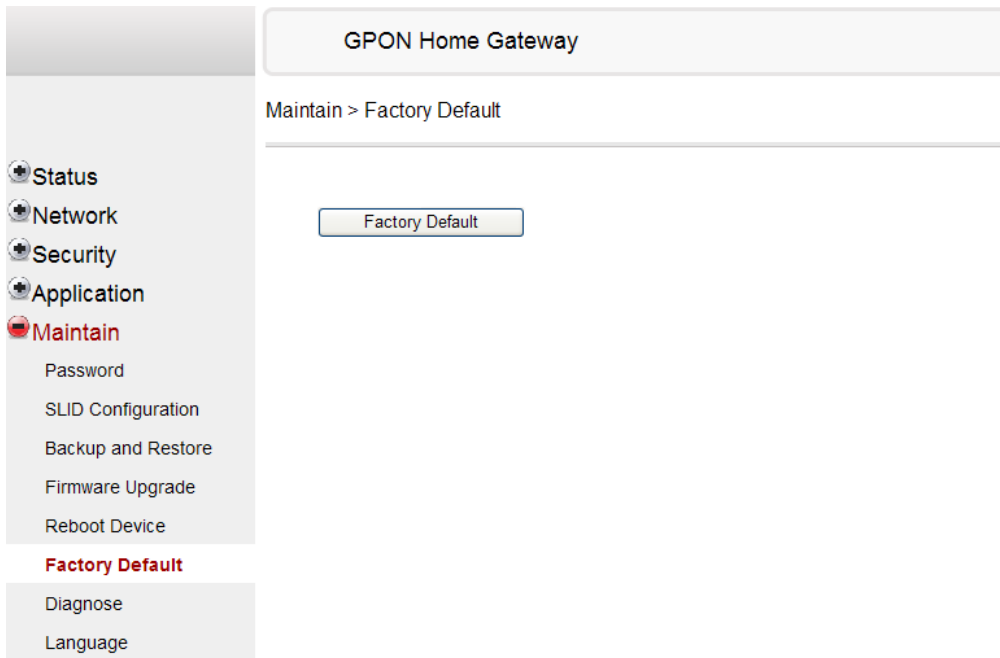
Below is the description for the parameters:

Parameter	Description
Reboot button	Click to reboot the ONT



## vi) Factory Default

In this page, one can reset the configuration to factory default



Below is the description for the parameters:

Parameter	Description
Factory Default	Click to reset the ONT to factory default

## vii) Diagnose

Diagnose page includes ping / traceroute test and manual reporting functions,

Below is the description for the parameters:

Parameter	Description
<b>WAN Connection List</b>	Select WAN connection for testing
<b>Input IP address or domain name</b>	Input valid IP address or domain name for user test.
<b>Test</b>	Select ping test or traceroute test
<b>Start Test button</b>	Click this button to start the test
<b>Show Result button</b>	Click this button to show the test result

## viii) Language

The screenshot shows the web interface of a GPON Home Gateway. On the left is a navigation menu with icons and labels: Status, Network, Security, Application, and Maintain (highlighted in red). Under 'Maintain', there are links for Password, SLID Configuration, Backup and Restore, Firmware Upgrade, Reboot Device, Factory Default, Diagnose, and Language (highlighted in red). The main content area is titled 'GPON Home Gateway' and 'Maintain > Language'. It features a 'Select Language' label, a dropdown menu, and two buttons: 'Save' and 'Refresh'.

Below is the description for the parameters:

Parameter	Description
Select Language	Select the display language
Save button	Click to save the language configuration

## 5. Troubleshooting

### 5.1 ONT Status LEDs

The ONT status LEDs located on the enclosure (Figure 5) assist with installation and maintenance procedures. These LEDs are described in detail in Table .

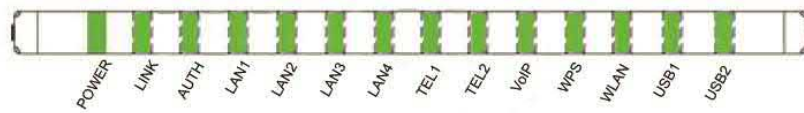


Figure 5 ONT Status LEDs location

LED Name	Color	Indicates
POWER	Green/Solid	Normal.
	OFF	No power
LINK	Green/Solid	PON link is OK
	OFF	PON link is NOT OK
AUTH	Green/Solid	ONU is authorized
	OFF	ONU is NOT authorized
LAN1	OFF	Not active
	Green/Solid	Active or Link
LAN2	OFF	Not active
	Green/Solid	Active or Link
LAN3	OFF	Not active
	Green/Solid	Active or Link
LAN4	OFF	Not active
	Green/Solid	Active or Link
TEL1	Green/Solid	Off hook
	Green/Flash	Call in
	OFF	On hook
TEL2	Green/Solid	Off hook
	Green/Flash	Call in
	OFF	On hook
VoIP	Green/Solid	VoIP is OK
	OFF	VOIP is NOT OK
WPS	Green/Solid	"In Progress" and "Success" status
	Red	"Error" and "Session Overlap" status

LED Name	Color	Indicates
	OFF	WPS disable
WLAN	Green/Solid	Connected
	Green/Flash	data receive and transfer (2H flash)
	OFF	Error/WLAN is not connected/WLAN disable

Table 8 ONT Status LEDs description

## 5.2 Troubleshooting Procedures

Problem	Possible Solutions
The PWR LED is off	Check whether the ON/OFF button on the rear „ panel is pressed.
	Check whether the power adapter matches the G-83HG1.
	Check whether the power connection is correct.
The LINK LED is off	Check whether the optical fiber is connected correctly.
	Check whether there is dirt on the optical connector.
The LINK LED is on, but the AUTH LED is off.	The G-83HG1 may not receive the downstream optical signal sent by the service provider. Contact the service provider for help.
The LAN LED is off	Check whether the Ethernet cable delivered with the device is used.
	Check whether the Ethernet cable is connected correctly.
	Check whether the indicator of the network adapter is on.
	Check whether the network adapter works normally: Check whether there are devices with the ? or ! mark under Network adapters. If there are such devices, uninstall and then re-install them, or insert the network adapter into another slot. If the problem remains, change the network adapter.
The TEL LED is off	Check whether the connection of the telephone cable is correct
	Check whether the telephone is onhook.
The VoIP LED is off	Check whether to provision the VoIP service.
	Check whether the phone works in the normal state.
	Check whether the connection of the telephone cable is correct.
The WPS LED is off	Check whether the WPS service is started.
The WLAN LED is off	Check whether the WLAN service is started.

Table 9 Troubleshoot procédures  
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